





# VILLA SCHIUMA CATERING VILLA SCHIUMA

# **BUSINESS CURRICULUM**







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### 1. GENERAL

Company name: Villa Schiuma srl

Legal Representative: Francesco Schiuma

Owners: Francesco Schiuma

Mario Schiuma Rocco Schiuma

Head office: C / da Rondinelle, snc

75100 Matera (MT)

VAT and Tax Code: 00557680774

Phone: 0835386901 0835382206

Fax: 0835269147

Email: info@villaschiuma.it

Website: www.villaschiuma.it

REA registration: No. 50393

Joined: 21/10/1992

public address certified mail: info@pec.villaschiuma.it



#### CATERING





## 2. CERTIFICATION

Quality certification relased by Danish DNV



# DNV BUSINESS ASSURANCE MANAGEMENT SYSTEM CERTIFICATE

Certificato No. / Certificate No. CERT-17523-2006-AQ-BRI-SINCERT

Si attesta che / This is to certify that

#### VILLA SCHIUMA S.r.l.

C.da Rondinelle s.n. - 75100 Matera (MT) - Italy

E' conforme ai requisiti della norma per i sistemi di gestione: Has been found to conform to the management system standard:

UNI EN ISO 9001:2008 (ISO 9001:2008)

Questa certificazione è valida per il seguente campo applicativo: This Certificate is valid for the following product or service ranges:

Progettazione ed erogazione del servizio di ristorazione in banchetti e buffet (incluso preparazione e somministrazione di pasti). (Settore EA: 30)

Development and Provision of restoration services in banqueting and buffet (meals preparation and dispensing included). (Sector EA: 30)

Data Prima Emissione/Initial Certification Date:

#### 2006-07-11

Il Certificato è valido fino al: This Certificate is valid until:

#### 2015-05-22

L'audit è stato eseguito sotto la supervisione di/ The audit has been performed under the supervision of

> Luigi Trigona Lead Auditor



SGQ N°003 A PRD N°003 B SGA N°003 D SSI N°002 G SCR N°004 F FSM N°001 I

Membro di MLA EA per gli schemi di accreditamento SGQ SGA, PRD, PRS, ISP e LAB, di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM e PRD e di MRA ILAC per gli schemi di accreditamento LAB Luogo e data / Place and date:

Agrate Brianza, (MB) 2012-04-26

Per l'organismo di Certificazione: For the Accredited Unit:

Zeno Beltrami Management Representative







#### 3. COMPANY POLICY FOR QUALITY

Villa Schiuma confirmed as a priority objective the achievement of excellent results recognizing them as an indispensable factor for maintaining and strengthening a leadership position in a market that is constantly evolving and growing competitiveness.

The Company believes that this level of performance is its working mode can only be achieved by adapting constantly to new scenarios and introducing the highest methodological and organizational innovation and above all enhancing the contribution of professionalism and experience of all those who work in different ways and in different roles within or in connection with our Company.

To achieve this objective Owners constantly calls into question his action and tries to anticipate events in its field of activity, constantly proposing innovative solutions.

For this reason, it confirms its commitment to pursue with the utmost vigor by supporting and supporting all necessary actions, through:

- Customer satisfaction understood not only as a guarantee of the achievement of all contractual and legislative goals but also as a search for their improvement and pro active participation in the solution of problems expressed or latent customer;
- The development of people, the greater involvement and motivation of individuals belonging to the organization through the development of skills and lifelong learning in order to enhance compliance with the principles of food safety and attention to the image of the company;







- The involvement and participation of suppliers to achieve business goals through audit activities with the objective of confirming the reliability and a high level of quality specifications;
- Systematic monitoring of the performance of the company system to verify and improve the quality of the product / service and achieve its objectives;
- The audit planning required to identify and prevent any situations of non-compliance with the requirements of the Quality Management System







## 4. SUMMARY CORPORATE HISTORY

- The story of "Villa Schiuma" begins in the first half of the last century, around 1940, with Nicola Schiuma, born in Matera 1925.
- Nicola, began to work at a small bar, a short time later, about 15 years old, he decided to start his own business, opening a small business in a room of the house. A further step forward was made when it acquired a small oven-workshop in the Sasso Caveoso. Then began a more extensive production of sweet, who delivered to the city's bars, or prepared, on special occasions, for some of the more affluent families.
- In 1945, he bought a kiosk, until then used to sell newspapers turning in a small bar where he sold drinks, ice creams and some confectionery product. Behind Nicola Schiuma shone the art and experience of Ciccio Monaco, real pastry master, who, having worked in France and in England, was the true and great master of those would have the glory of the best pastry Matera.
- At the end of the war, between the years 1947-48, they began to experience the first signs of change in the organization of parties, especially marriage. Many families, for the preparation of lunch and sweets turned now outside. Thus they were born the catering precursors!
- Already in the early 1950s, bridal luncheons, were organized in special rooms. The legendary "Sala Paradiso", taken on their own by the Schiuma Family, worked until 1970; but, in 1971, the Schiuma Family bought an old ruin, former farm, in the C.da Rondinelle that properly renovated, was the first nucleus of "Villa Schiuma", whose activities began in 1977.







- In 1990 Nicola founded with his sons Francesco, Rocco and Mario the Schiuma Group.
- Today the activities of the three partners is based in the renovated seat of Villa Schiuma where more than 150 wedding events are held annually and where leave our catering.







#### 5. MAJOR EVENTS HELD

December 31, 2015 after 63 years of activity we can say we have organized more than 7,000 events and served over a million guests, including marriages in the catering and events!

Some examples of catering held in the past five years:

- 9/10/2008 Villa Schiuma Meets Excellence and Excellence http://www.villaschiuma.it/portale/news/52/grandi-catering/64/villa-schiuma-excellence-meets-excellence/
- 16/5/2009 Hotelpan in Matera

http://www.villaschiuma.it/portale/news/52/grandi-catering/112/hotelplan-a-matera/1

• 18/5/2009 Gianfranco Fini in Matera

http://www.villaschiuma.it/portale/news/52/grandi-catering/110/gianfranco-fini-a-matera/1

• 2/10/2009 The President Giorgio Napolitano in Matera

http://www.villaschiuma.it/portale/news/52/grandi-catering/216/giorgio-napolitano-a-matera/1

• 20/9/2010 Dinner in St. Peter's Square

http://www.villaschiuma.it/portale/news/52/grandi-catering/352/cena-in-piazza-san-pietro/1

- 29/6/2011 237 Anniversary Guardia di Finanza Matera
- 5/10/2012 Catering at Our Lady of Grace Hospital Diabetes Congress







- 30/11/2012 Dinner First Group
- 22/06/2013 Dinner Rotary Club Convent of Saint Lucia
- 09/06/2013 Matera European Capital of Culture
- 12/16/2013 Ento Planitalia Baronial Palace Scanzano Ionic
- 31/12/2015: Backstage and Green Room for New Year Rai artists
- 02/04/2016: Gala dinner Rai Com

#### 6. Governance

BOARD OF DIRECTORS: Number in office 3

**DURATION ASSIGNMENT 3y.o.** 

CHAIRMAN OF THE BOARD OF DIRECTORS: Francesco Schiuma (Quality Manager)

VICE PRESIDENT OF THE BOARD OF DIRECTORS: Mario Schiuma (Head of Commercial Sector and Director of Human Resources)

COUNCILLOR: Rocco Schiuma (Purchasing Manager, Innovation and Design)

We authorize the use of my personal data pursuant to Legislative Decree 30 June 2003 n. 196 "Code concerning the protection of personal data"